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For immediate release:

September 2006

Roanoke, VA --

Virtual IT Supports the United States Army and Department of Defense by Providing Best-of-Breed Technologies, Solutions, Support and Services

The United States Army Acquisition, Logistics and Technology Enterprise Systems and Services (ALTESS), a Project Director under the Program Executive Office Enterprise Information Systems (PEO EIS), provides information management, enterprise products, application support, guidance, and services to the US Army and Department of Defense acquisition communities.

Meeting the increasing demands as the gatekeeper of the US Army's acquisition data, providing superior services for America's warfighters around the world, and supporting 40,000 acquisition community users, requires proven technologies, highly skilled staff, and talented business partners.

As part of their mission to deliver constant improvements to products, systems and services, ALTESS enlisted VIT and its staff of highly experienced professionals to assist with their planned migration from legacy based systems and applications to commercial-off-the-shelf (COTS) based software solutions.

Complimenting the ALTESS database staff, VIT consultants developed an implementation strategy that would position ALTESS to not only improve their current environment, but align them to incorporate new and emerging technologies; providing for flexible scalable solutions for the future as well.

The new environment requires that ALTESS strengthen and restructure their help desk into a "Best-of-Breed" Customer Support Center. Working with ALTESS leadership, VIT consultants implemented the ITIL framework of tested solution approaches to facilitate the delivery of high quality information and support services.

VIT consultants continue to provide on-site technical support for ALTESS initiatives. VIT database administrators provide proven practices, solutions and support. VIT trainers effectively instruct users in e-business collaboration products and VIT test engineers help design and implement next-generation automated testing software, shortening the development cycle while quickly delivering high quality applications for the ARMY.

Virtual IT is a full-service information technology consultancy, providing high-level strategic and tactical support for businesses, contractors and government agencies. The firm provides services in the areas of business strategy, IT strategy, and enterprise application integration and development. Headquartered in southwestern Virginia and serving the Mid-Atlantic and Southern regions, the company provides clients with high-quality corporate services within a small company setting.

For more information, visit our website at www.virtualitinc.com or contact:

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